HPConsulting Services Limited

Integrated Management System

QUALITY POLICY

The purpose of the Quality Management System is to ensure that the services provided to customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year.

It is the policy of **HPConsulting Services Ltd** to maintain, on a continual basis, an effectively managed Quality Assurance programme, which will assure customers that the services supplied conform to the laid down procedures or disciplines of the company, and which will ensure that customers' needs and expectations, and all applicable requirements and obligations, are met.

The management of **HPConsulting Services Ltd** is firmly committed to the procedures included in this manual, and the total participation of all personnel is mandatory.

The Management Representative, **Christopher Tye**, is entrusted with the authority and responsibility for the control of the Quality Management System.

Company supervisory personnel cannot be over-ruled on matters of Quality and in case of differences of opinion on Quality matters, have the responsibility to refer such items to the directors for resolution.

This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible balancing services are supplied to the company's valued clients, and that the company can meet their needs and requirements as effectively and efficiently as possible.

The company always complies with all applicable legislation.

Organisational goals are to ensure that the documented management system continues to meet the requirements of **ISO 9001: 2015**; operational systems and procedures are performed in a managed methodical way, and to ensure that the system is fully understood and implemented throughout the company.

This policy is available to all relevant interested parties.

Signed _____

Managing Director

Date 10/07/2026